



Ormiston NEW Academy

PRIDE – ENDEAVOUR – TOGETHER - EXCELLENCE

Marsh Lane, Wolverhampton, West Midlands, WV10 6SE

Principal: Mr Craig Cooling

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Date: 13th February 2026

Arbor Parent App

Dear Parent/Carer

You may recall that we recently announced that we would be changing our information management system from SIMS to Arbor.

Using Arbor allows us to communicate with you more efficiently and will enable you to access a wider range of information about your child's school life, via the Arbor Parent Portal. This is a downloadable Parent App which will allow you to see your child's registration data and attendance. You will also be able to see your child's timetable, behaviour and achievement information. The Arbor App will replace Edulink.

Once you have downloaded the App and allowed notifications, we will also be able to send in-app messages directly to your phone.

Getting Started: We invite all our parents and carers to take a look at the system, using this link;
<https://tinyurl.com/rppfaf75>

How do I log in to the new system?

The Arbor Parent App can be downloaded from either the Google Playstore on android phones or the Apple Store if you have an iphone.

GooglePlay Store App: <https://play.google.com/store/apps/details?id=com.arboeducation.parentapp>

Apple Store: <https://apps.apple.com/gb/app/arbor-parent-app/id1448707412>

Once you have downloaded the app, enter the email address we have on file for you and click 'forgotten password' to create a password.

App Trouble Shooting: Please visit: <https://tinyurl.com/bdecv7f9>

If you have changed your email address or you get a message stating that your email address is not recognised, please send your correct email address, along with your child's name to info@onewa.co.uk

Yours sincerely

Mr. C. Cooling
Principal